

Choosing a Protection Plan



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Option 1

I/We choose Protection Plan cover

Safeguard the integrity of your security system by choosing the benefits of a Protection Plan

Client Information

Client number Client/Company name.....

Authorised person (if different from above)

Security system installation address

Suburb Postcode

Signature (Client or Authorised Person listed above) Date

Agreement between ART Security Pty Ltd (the Company) ACN 006 154 329 and the Client (described above).

A. Select the correct Protection Plan for your needs determined by the scope of your security system - standard or expanded

Plan A – recommended for commercial and large domestic systems
Includes service call-outs and replacement parts used in service call-outs plus substantial discounts on parts used in system upgrades

- | | | |
|------------------------------------|---------------|----------------------|
| <input type="checkbox"/> Standard | (1-16 zones) | \$121.50 per quarter |
| <input type="checkbox"/> Expanded | (16-32 zones) | \$160.00 per quarter |
| <input type="checkbox"/> Extensive | (32+ zones) | \$211.00 per quarter |

Plan B – recommended for smaller commercial and most domestic systems
Allows for substantial discounts on parts used in service call-outs and system upgrades

- | | | |
|------------------------------------|-----------------|----------------------|
| <input type="checkbox"/> Standard | (1 - 16 zones) | \$84.00 per quarter |
| <input type="checkbox"/> Expanded | (16 - 32 zones) | \$124.00 per quarter |
| <input type="checkbox"/> Extensive | (32+ zones) | \$171.00 per quarter |

Plan C - appropriate for low risk smaller premises
Includes a functionality check of selected detection points of the system and gives discounts on parts used in service and system upgrades.

- | | | |
|------------------------------------|-----------------|---------------------|
| <input type="checkbox"/> Standard | (1 - 16 zones) | \$38.00 per quarter |
| <input type="checkbox"/> Expanded | (16 - 32 zones) | \$48.00 per quarter |
| <input type="checkbox"/> Extensive | (32+ zones) | \$80.50 per quarter |

Protection Plan F - customised all-inclusive parts & service plan.
Price on application to Consultancy Department

All prices quoted are inclusive of GST
A surcharge may apply outside metropolitan area.

Option 2 :

I/We do not wish to have our security system covered by a Protection Plan and understand if a yearly maintenance check is not conducted by a qualified security technician our system is not maintained in line with the recommendations of Australian Standards or compliant with Victoria Police alarm response regulations.

Note

- If no response is received to the Protection Plan offer within one month of sending this agreement, ART Security will choose Protection Plan C on behalf of the client so that the security system is maintained in line with the recommendations of Australian Standards and is compliant with Victoria Police Alarm Response Regulations.
- Patrol responses will be used by ART Security to fulfil its contractual obligation to ensure a response is made to alarm events where the client has authorised a patrol response or where no other response option is available.
- This value added service to maintain your security system is charged in addition to the monitoring fee and will be invoiced separately.
- Refer to Terms and Conditions of Protection Plans described herein.
- ART will make two approaches to the client within the month that a Protection Plan is due to organise a mutually convenient time for the service to be carried out. If no response is received a note will be made in the client history and no further approach will be made until the Protection Plan anniversary falls due the following year. If, however, the client approaches ART subsequent to this and before the next anniversary date, the service will be carried out at a mutually convenient time.